

CITY AND COUNTY OF CARDIFF DINAS A SIR CAERDYDD

STANDARDS AND ETHICS COMMITTEE: 17 NOVEMBER 2009

REPORT OF THE MONITORING OFFICER AGENDA ITEM: 4

STANDARDS CONFERENCE WALES - FEEDBACK

Purpose of this Report

1. To provide the Committee with the opportunity to consider feedback from the Standards Conference Wales held at City Hall, Cardiff on 15 October 2009 and to reflect the same in the arrangements for next year's conference.

Background

2. At its meeting on 27 January 2009 the Committee was advised that the formal offer from Cardiff Council to host the 2009 Standards Conference Wales had been accepted. This was the first time that Cardiff had hosted the Conference and this would be a good opportunity to showcase Cardiff to other Authorities in Wales.
3. At its meeting on 24 March 2009 the Committee agreed that a Task and Finish Group should be established to consider conference arrangements and compile a programme for the Conference.

Issues

4. Attached at **Appendix A** are Graphs indicating General Feedback; Percentage Ratings of Presenters; Percentage Ratings of Workshops and additional comments received from the delegates. The Monitoring Officer has also received several compliments from delegates on the success of the conference.
5. Notes of the conference workshops are being prepared for circulation to all delegates shortly, and a DVD of the conference has been made available for sale at a price of £10.
6. It has been suggested that Cardiff will again host the Standards Conference Wales in 2010, and City Hall, Cardiff has been provisionally booked on Thursday 14 October 2010 for this purpose.

ADVICELegal & Financial Implications

There are no legal or financial implications arising from this report.

RECOMMENDATION

1. That the Committee notes the information supplied in respect of the 2009 Standards Conference Wales held on 15 October 2009.
2. That the Committee reviews the information in the light of arrangements for the Conference in 2010 and makes any appropriate recommendations in this regard.

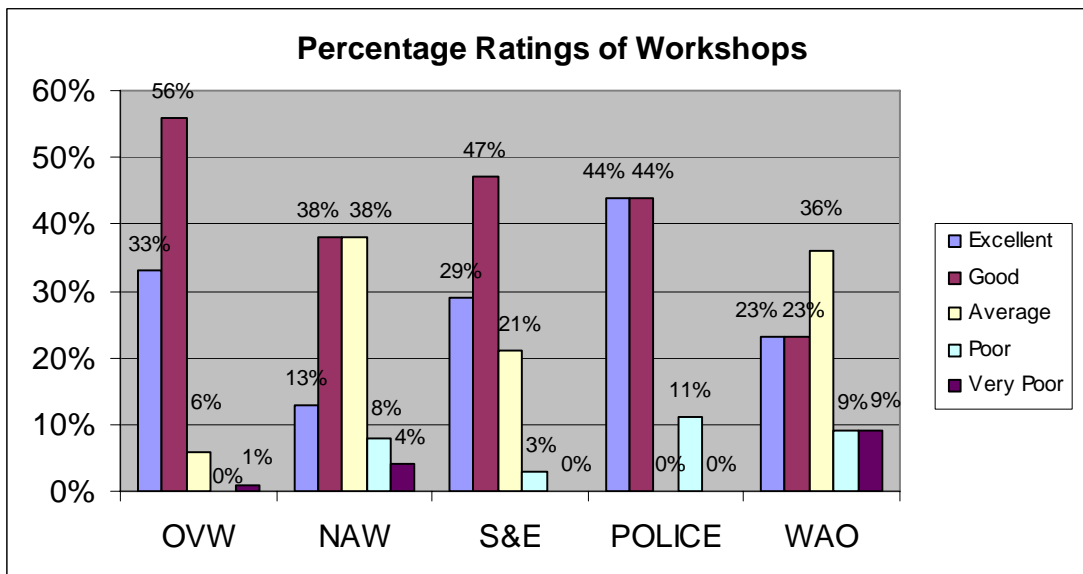
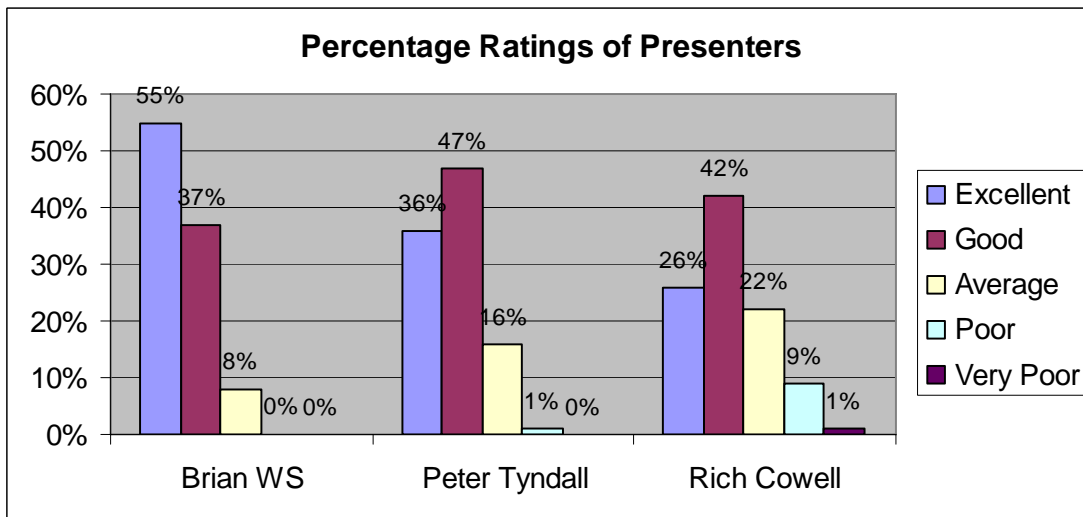
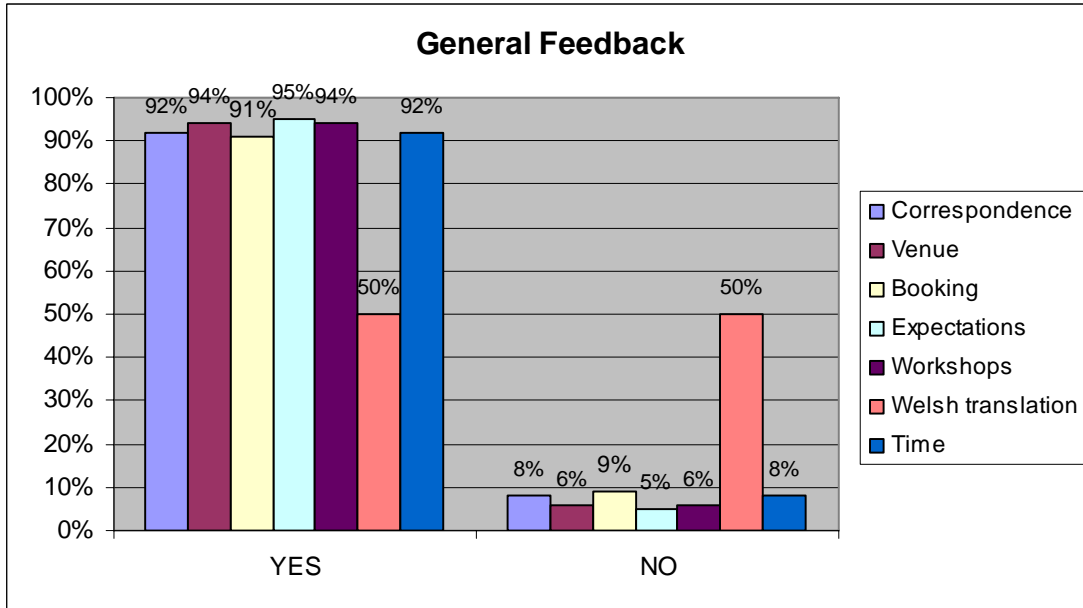
Kate Berry

Monitoring Officer and City and County Solicitor

11 November 2009

Appendix A – Feedback Graphs

STANDARDS CONFERENCE WALES FEEDBACK ANALYSIS



Additional comments

Attention to organisation beforehand with venue & refreshments
Don't like standing eating hot food
Need tables for lunch
Good food but need tables & seats
Venue good refreshments need seating
Not enough sessions in Welsh, eating with tables
Somewhere to sit and eat would be good
Not aware of need for 5 community members, seating for lunch
Venue good, lunchtime needed seating bad for disabled delegates
Type of sound the fire alarm makes should be mentioned
Speakers only presented in English
2 speakers in morning would be better than 3, noise during opening, eating standing up
Eating with cutlery & no tables or chairs very difficult
Very difficult to eat hot food standing up
Seating for lunch not in existence
Seating for lunch would be good especially for disabled delegates
Food ok but uncomfortable standing up
Seating for food would be good
Hot buffet should have tables and chairs
No seating for lunch, no dessert only apples, Welsh question to English speaker unnecessary
Presentation slides would have been helpful. Standing up to eat unacceptable
Peter Tyndall should have presentation slides
Key note speakers at start excellent, reception desk staff & paula very helpful
Ethics & governance stimulated the mind, but mistakes in signage
Richard Cowell not relevant, disappointed no speeches in Welsh
Not enough sessions in Welsh, eating with tables, more clerks needed to voice their opinions
Not all correspondence was clear, didn't get a chance to use Welsh translation